

WHAT IS CLAIMED IS:

1. A method for providing web-based reporting services to a telecommunications entity, comprising:
 - providing a user interface to a client system in response to a request for a report, said report specifying a report type;
 - providing a requester with a template only if said requester is authorized to receive said report;
 - prompting said requester to enter request data in said template;
 - upon receiving said request data, searching a database for a dataset corresponding to said request data;
 - if said dataset is found, retrieving at least one order from said database in accordance with a report type requested;
 - if said dataset is not found, returning an error message to said requester;
 - retrieving budget data related to said at least one order;
 - compiling a report using said at least one order and said budget data;
 - wherein said report includes at least one of a cost driver and a timeliness driver; and
 - making said report available to said requester over a web-based network;
 - wherein said report type comprises at least one of:
 - a cost report;
 - a timeliness report;
 - a telecommunication equipment order preparation report;
 - a driver report; and
 - a custom search report.

2. The method of claim 1, further comprising:

retrieving model-based ordering system data when said report type is a model report; wherein said compiling a report using said at least one order and said budget data includes compiling a report using said model-based order system data.

3. The method of claim 1, wherein said cost driver includes at least one of:

in-place cost factors operable for identifying a total cost for an order or project including any labor costs, said total cost relating to standard activities performed by, and on behalf of, an enterprise;

custom detail costs operable for identifying expenditures that relate to non-standard activities performed by, and on behalf of, said enterprise; and

miscellaneous costs operable for identifying costs that are not related to said in-place cost factors and said custom detail costs.

4. The method of claim 1, wherein said timeliness driver includes at least one of:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request;

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and

a completion date met operable for identifying timeliness of completion of activities performed.

5. A storage medium encoded with machine-readable computer program code for providing web-based reporting services to a telecommunications entity, said storage medium including instructions for causing a server to implement a method, comprising:

- providing a user interface to a client system in response to a request for a report, said report specifying a report type;

- providing a requester with a template only if said requester is authorized to receive said report;

- prompting said requester to enter request data in said template;

- upon receiving said request data, searching a database for a dataset corresponding to said request data;

- if said dataset is found, retrieving at least one order from said database in accordance with a report type requested;

- if said dataset is not found, returning an error message to said requester;

- retrieving budget data related to said at least one order;

- compiling a report using said at least one order and said budget data;

- wherein said report includes at least one of a cost driver and a timeliness driver; and

- making said report available to said requester over a web-based network;

- wherein said report type comprises at least one of:

- a cost report;

- a timeliness report;

- a telecommunication equipment order preparation report;

- a driver report; and

- a custom search report.

6. The storage medium of claim 5, further comprising instructions for causing said server to implement:

- retrieving model-based ordering system data when said report type is a model report; wherein said compiling a report using said at least one order and said budget data includes compiling a report using said model-based order system data.

7. The storage medium of claim 5, wherein said cost driver includes at least one of:

in-place cost factors operable for identifying a total cost for an order or project including any labor costs, said total cost relating to standard activities performed by, and on behalf of, an enterprise;

custom detail costs operable for identifying expenditures that relate to non-standard activities performed by, and on behalf of, said enterprise; and

miscellaneous costs operable for identifying costs that are not related to said in-place cost factors and said custom detail costs.

8. The storage medium of claim 5, wherein said timeliness driver includes at least one of:

a turnaround time operable for identifying a total time expended between transmitting a general request and receiving a detailed response to said general request;

an advance notice interval operable for identifying an average advance notice given to at least one of an equipment provider and service provider to initiate an activity; and

a completion date met operable for identifying timeliness of completion of activities performed.

9. A system for providing web-based reporting services to a telecommunications entity, comprising:

a host system in communication with at least one client system via communications network, said host system comprising a server and a data repository storing databases of budget data and order data;

wherein said server executes web server software, a budget tool, and an ordering tool;

a user interface accessible to said at least one client system, said user interface including templates operable for entering report request data by a user of said at least one client system;

wherein said server performs:

receiving a request for a report, said report specifying a report type;

providing a requester with a template only if said requester is authorized to receive said report;

prompting said requester to enter request data in said template;

upon receiving said request data, searching a database for a dataset corresponding to said request data;

if said dataset is found, retrieving at least one order from said database in accordance with a report type requested;

if said dataset is not found, returning an error message to said requester;

retrieving budget data related to said at least one order;

compiling a report using said at least one order and said budget data;

wherein said report includes at least one of a cost driver and a timeliness driver; and

making said report available to said requester over a web-based network.

10. The system of claim 9, wherein said report type comprises at least one of:

a cost report;

a timeliness report;

a telecommunication equipment order preparation report;

a driver report; and

a custom search report.

11. The system of claim 9, further comprising:
model-based ordering system data stored in said data repository; wherein
when said report type is a model report, said server further performs:
retrieving model-based ordering system data; and
compiling a report using said at least one order, said budget data, and said
model-based ordering system data.

12. The system of claim 9 wherein said timeliness report includes information
relating to overall ordering, engineering, and installation processes that transpire
between an enterprise and its vendors and contractors.

13. The system of claim 12, wherein said timeliness driver includes at least
one of:

a turnaround time operable for identifying a total time expended between
transmitting a general request and receiving a detailed response to said general
request;

an advance notice interval operable for identifying an average advance notice
given to at least one of an equipment provider and service provider to initiate an
activity; and

a completion date met operable for identifying timeliness of completion of
activities performed.

14. The system of claim 9, wherein said cost report includes at least one of:

a summary cost report including an average and total for all fields selected
in said report request; and

a detail cost report including a line-by-line itemization for each project for
all fields selected in the report request.

15. The system of claim 14, wherein said cost driver includes at least one of:
in-place cost factors operable for identifying a total cost for an order or project including any labor costs, said total cost relating to standard activities performed by, and on behalf of, an enterprise;

custom detail costs operable for identifying expenditures that relate to non-standard activities performed by, and on behalf of, said enterprise; and

miscellaneous costs operable for identifying costs that are not related to said in-place cost factors and said custom detail costs.

16. The system of claim 9, wherein said telecommunication equipment order preparation report include overall percentage of projects containing appendices that are billable by vendor during a period of time for review.

17. The system of claim 16, wherein said telecommunications equipment order preparation report further includes fields of data, said fields of data including at least one of:

a supplier code identifying said vendor;

a state;

an order count;

a total number of appendices;

a total number of billable appendices;

a total number of non-billable appendices; and

billable percentage of appendices.

18. The system of claim 9, wherein said driver report includes driver types, said driver types including at least one of:

circuit capacity management primary central office provisioning and maintenance work;

central office space conditioning work;

central office removal work;

work activities for standby engines;

unit cost for miscellaneous non-depreciable material items;

outside plant work for customer premises;

controlled environment vaults;

remote terminals; and

work activities related to power provisioning and maintenance.

19. The system of claim 18, wherein said driver report includes at least one of:

a driver summary report providing model usage at a detailed level by work area; and

an overall driver summary report providing aggregated total model usage during a

requested period of time and related dollar expenditures for a respective driver.